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Best Practices for CIO Succession Planning Require Long-Term Preparation

Carrying out executive transitions smoothly requires thoughtful processes established well in advance

By Katherine Greene

March 2011

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Masters Provis III, the former head of the Minnesota State Board of Investment, told the fund's board in December 2010 that he planned to retire in March, but he did not provide an exact date.

"I ended up being a little more accommodating than I probably should have been," Provis says, noting that he did not officially leave his job until October 2011, almost 11 months later.

In the meantime, the board set up a committee to find his replacement and worked with a search consultant to develop a list of internal candidates and potential external candidates. Provis' key role serve as the committee, but he did provide the names of some candidates for potential interviews. In August 2011, the organization announced the appointment of Jill Schurz, then the CIO of the St. Paul Teachers' Retirement Fund Association, who started at the SBI in October 2011.

While the transition was a smooth one, Provis concedes that the organization could have prepared better for the succession. But CIO succession planning is something for which many institutional investors fail to properly plan.

There are several strategies an organization can put in place to prepare for its CIO's eventual departure—whether that transition occurs in 10 years than now.

Make It an Ongoing Process

CIO succession planning should begin as soon as a new CIO starts, rather than waiting years or decades for when the CIO announces plans for departure, says Fatima Abbasi, a managing director at Korn International, a firm in Cambridge, Massachusetts, that helps companies deal with change management.

"Succession planning ought to be a discussion that the organization has periodically, regardless of the tenure of the CIO," Abbasi says. "It should be a natural, ongoing discussion and been gone in two weeks."

Regular discussion of succession planning can also help the CIO from taking offense or worrying that about being pushed out when the board considers succession. It also promotes a culture that views the job of an unexpected event creating a rushed, less thoughtful process.

"You never know what's going to happen," Abbasi says. "Someone could win the lottery, or someone could get sick and can't do their job anymore. The CIO should always be thinking about succession because it's when if they moved out of their role—the schedule becomes a little more accelerated."

While she just started her role as CIO of Fordham University in August 2012, Geeta Rajendra says she is already working to hold processes aimed at prioritizing future succession.

"Part of my mandate is building on an investment team that will alleviate some key person risk," Rajendra says. "I want to make sure that I'm able to mitigate the impact of any one person leaving the team," Rajendra says.

Think About the Future Needs of the Organization

The first step in succession planning is for the board or committee to consider the criteria that would make the next CIO successful. It is important for organizations to avoid the trap of looking for a replacement identical to the incumbent—no matter how successful they've been—and think instead about how the next person will move the company forward in the future.

"We don't want a bad copy; we want a new original," says Stephen Miles, an executive vice president at Callan LLC, a San Francisco-based investment consulting and education and succession plans. "That's an important footing, because the role and the needs of the organization change over time."

A top priority, of course, is the ability to deliver necessary returns on the portfolio, but organizations also want to think about opportunities that might arise in the next three to five years of a CIO that skillset that could lead capitalize on this, Abbasi says.

"The organization needs to ask what types of leaders they need, what types of change they anticipate and what is best to step into that position, rather than starting with, 'Here is what has always worked,'" Abbasi says.

In today's world, it is also critical to consider an executive with the ability to pivot quickly or respond to quickly changing markets, regulations or other conditions.

"The world is more uncertain and turbulent and volatile than it's ever been, so when you're thinking about putting someone in that succession pipeline, it's important to identify people tied embrace the notion of agility," Abbasi says.

Such an approach often means broadening the field of potential candidates beyond obvious or internal ones.

"You should always be trying to hire someone who can be in the seat for 10 or more years," says Lee Kang, SIO of the Teacher Retirement System of Texas. "And you shouldn't just simply elevate the current No. 2. Oftentimes, the current No. 2's experience doesn't translate to 10 or more years."

Develop Plans for Internal Contenders

Once an organization has defined criteria for the next CIO, it should assess existing employees to identify future candidates for the position, Miles says. That includes people the board may consider 'not ready' for the role.

"By definition, nobody is going to be ready now, unless they've done the job before," Miles says. "What we're really assessing is their suitability for the role. Do they have the requisite ingredients and the capacity for growth to be ready for the role, rather than being ready right now?"

If the answer to that question is, "Yes," the organization and current CIO can focus on giving those employees more responsibilities, experiences and coaching to further their development.

At Texas Teachers, that process began three years before current CIO Jerry Albright left his post. After he and the board identified Kelly Ann Shaw (full title: officer, as successor, they moved Kelly into a deputy CIO role and worked to give him more in-depth exposure to specific asset classes and opportunities to build external relationships.

"I started to be invited to attend meetings I normally hadn't been to, with the state legislature, our state government and with senior investment managers outside of the organization," Kelly says.

Tweak the Plan Over Time

Regularly reviewing the succession plan, rather than thinking of it as a moment-in-time transaction, typically leads to better outcomes, Miles says. It also prevents incumbent CIOs from getting defensive that a board wants to move on to the next person immediately.

"Thinking of it as an ongoing process makes our hygiene around the process better and allows us to retain some of our higher-performing candidates because we are able to design with them," he adds. "They're being assured, they're getting coaching—that creates a connectivity to the organization."

It can also help ensure that the organization has at least one 'name in the envelope' of someone who can take over as acting CIO immediately in an emergency while the board works to find a full-time replacement.

"What we want is to have someone in place who is stabilizing the situation while we run the process to take one look at the role and assess internal candidates," Miles says. "Hopefully they've been developed, but sometimes the timing isn't perfect."

Also Consider Outside Candidates

While most of the time, advanced succession planning leads to the hiring of an internal candidate, Miles says it can to be helpful to entertain external candidates as well.

"You want to know which are there that's executable, available and affordable," he explains. "That can give you a comparison that allows you to choose the very best candidate for the role."

There are risks involved in both types of hire. With internal candidates, they often have not performed the role or had as many responsibilities before—no matter how well the organization has groomed them. Meanwhile, external hires typically need more time to get up to speed, and while the organization should interview and consider outlier fit, sometimes meet the candidates more. It's clear that is not a match, Miles says.

See the Incoming CIO up for Success

In the best-case scenario, the former CIO gives a few months' notice and can spend time putting processes and procedures in place to reduce friction for the successor. This can also include making introductions and bringing the successor to important meetings.

However, it is not necessary for the former CIO to assist directly in facilitating the transition. Having written processes and records and a welcoming staff can make a big difference.

"I'm very grateful that Fordham had a lot of good systems in place and people who have been able to point me in the right directions and try to shorten that uphill climb to learn as much as you can about an organization," Kapadia says. "I really appreciated all the face time with people in leadership positions right away, so I could build first experiences."

The process is inherently smoother for internal candidates in a governed succession, who have the advantage of time with their predecessor. Kelly says he appreciated receiving a clear overview of the CIO's duties and the opportunity to gain experience in those areas in which he had less.

"For me, that was the opportunity to be more external facing," he says. "It was the chief investment officer's role to be the face of the organization and to be the external investment presence. Just learning how the prior CIO engaged externally was helpful for me."

Tags: corporate CIO, Geeta Rajendra, Jane Aubin, Jerry Albright, Jill Schurtz, Masters Provis III, public pensions fund CIO, Special Coverage: Succession Planning, Stephen Miles, Succession planning, Vanessa Akhtar

By Beth Stevenson

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March 29, 2012

Thesys, Institutional Investors Eye China Warily

U.S. and Canadian allocators no longer pile into Chinese assets.

By Ed Ho

China is a fast-growing giant, destined to be the world's economic leader, and investing in it is a must. China is a dragon to enjoy that we're in regard for the rule of law and big corporate governance issues, according to Thesys Chief Investment Officer Phyllis Thomas comparing institutions participants at North American asset allocation attendees.

The allocators' response? Thesys Inc. more are standing pat investigate: Florida's State Board of Administration's not really incorporated into Thesys, and the Canada Pension Plan Investment Board's to Chinese assets. Plans to cut China investments, such as those of the Teacher Retirement System of Texas, are not widespread as of now.

Such bear-than-glowing views of the world's second largest economy and its investments stand in stark contrast to China's golden allure not that long ago.

The issue today is how many of the new questions about the place are temporary, due to recent turbulence, as opposed to permanent, born of the hard-headed realities that China might not be an investment nirvana after all. As China has struggled under its COVID-19 lockdowns, its economy has slowed, with GDP growth in the second quarter of 2022 falling. Headline timing statistics show, with inflows in last year's third quarter down 20%, compared with the first quarter's \$45 billion.

Beyond that looms the matter of whether China will continue to grow in economic strength and surpass the U.S.'s gross domestic product. Is that outcome inevitable? After all, another expanding Asian power, once seen as destined to eclipse the U.S., has faded. That, of course, would be Japan.

Change in Tempo

China's astounding GDP expansion was possible because it started from a low base, and now those enormous gains have become more muted, a familiar template as economies grow. "The economic growth rate is going to be substantially lower," according to Korn Investment Management. China "has exhausted its growth models," although in part still numbers other major nations.

Markets have reflected the change in tempo. Chinese investments have encountered a bumpy road of late, with the Shanghai Composite Index sliding 15% in 2022. At least the Chinese index didn't fare as much as the S&P 500, down 19% last year. And it has bigged up in recent weeks with the ending of the pandemic restrictions.

Some see here for a sobering reality check to put things in context. In historical terms, the China investing had done not look that good. For a long time, U.S. stocks have far outperformed Chinese equities, according to Korn's Thomas. "Over the last decade, Chinese stocks soared. They never have died about 40% of their value, while U.S. American counterparts have quadrupled in worth. Since the crisis, Chinese stock indices fizzled before they could overcome resistance levels established in the 2015 crisis, and then in 2015 and 2021, sell-downs," observes Huntington Private Bank's CIO, John Augustine.

How Allocators Differ

As a result, the case for investing in China these days boils down to one of diversification, Thomas says. Chinese equities have a low correlation to those in the rest of the world. Nobody sees it seeking to make a big score with the hottest growth story on the planet.

Opinions differ as to just what Chinese assets to invest in. A large body of thought favors China's tech businesses, especially those oriented toward consumers, such as e-commerce giant Alibaba, social media and video-gaming company Tencent and search-engine provider Baidu. These are better bets than government-owned outfits, which are subject to political interference, suggests Kevin Carter, CIO and founder of investment strategist EMQQ Global, which focuses on emerging markets.

The overall switchword for investors nowadays is to approach China with caution, advises Steffen Bechtold, chief CIO investment at the Russian investment Partners. He points to a number of significant impediments. Foreigners' limited access to China's markets; the lack of transparency in China's financial statements; and the government's crackdown on Washington Stockholm, Jiaodong Hsien Jiang Investment Management, which is a lack of transparency of many domestic Chinese companies. To be sure, China has agreed to divulge more financial details of its companies listed in the U.S.

Yes, China could well be starting to recover now that COVID-19 restrictions are lifted, says Bechtold. In the meantime, the possibility has failed to exclude institutional investors, who doubt there will be much of an explosion gain from China. They mostly are content to hold their their old net worth.

Allocators don't usually display political or other subjective opinions in explaining their investment policy moves. Any policy shifts are often explained in the briefest terms. A spokesman for the Florida board discussed China's real estate market and its government crackdown on Chinese tech companies.

The organization's last annual report, as of June 2022, did not state on its holdings. Chinese or otherwise, but did list several China-oriented mutual funds. Among which China A shares (\$228 million). William Blair China A shares (\$236 million) and Nuveen Focus China (\$102 million).

Florida Governor Ron DeSantis, who chairs the SBA board, has been an outspoken critic of China and insisted that the agency conduct a survey of its investments in the country. The survey indicated that Chinese assets were about 1% of the Florida program's total, and the board's vote to stay investment came within weeks.

Meanwhile, the CPPIB added to its new China assets by a small amount recently, but it remains underweight in China, as it has been for a number of years. Mark Wiseman, the CEO of the CPPIB's fiscal year, its China holdings still classified as an CIO, and those for Texas has substantial public equity holdings in Alibaba, China Gas Holdings, Postal Savings Bank of China and Tencent.

In late 2022, despite all the controversy over China, the CPPIB invested US\$166 million in the Hong Kong initial public offering of China Tourism Group Duty Free, a leading travel merchandiser with 153 stores in airports, cruise ships and downtown areas. It would not discuss the rationale for the particular move.

In its 2022 annual report, the CPPIB did acknowledge that Chinese investments had been a drag on performance, albeit in a minor extent, citing "losses in emerging markets ... predominantly driven by investments in China." The fund returned 1.9% in fiscal 2022, down from the previous year's 18%, which came amid a much stronger market.

In September 2022, the Texas Teachers board of trustees voted to halve its China investments, which had been targeted to reach 3% of the portfolio. Chairman Brian Guthrie said the fund "needed more balance." But a week later, system Director Jerome Gallegos Jr. said the assets' strengths or weaknesses.

The Texas Teachers allocations were pushed by China's ploy to a well-followed index. The fund's emerging market benchmark, the MSCI EM index, has long kept China's portion at a little more than one-third. China A shares is still classified as an EM, and those in Texas proposed that, as well. In 2018, China now 3% of the fund's entire portfolio. By reducing the China stake, the plan brought that down to 2%. As of 2022, the MSCI index ordered China first the 19.5%, the China stakes was worse, yet not overwhelmingly so, down 13.3%.

China's Trajectory

The U.S. economy is projected to burn grown just 1.9% in 2022 and, amid economic woes, will increase just 0.5% this year and 1.0% in 2024, says the Organization for Economic Co-operation and Development. China should do better, but nothing like the double-digit rate it enjoyed in years past. By 2027, this is projecting up to 4.6% and 4.5% over the following years, the OECD says. Meanwhile, the U.S. economy is \$17.7 trillion, with the United States economy slightly more than \$2.3 billion.

China has enjoyed a spectacular ascent since it joined the World Trade Organization in 2001, even crossing the recent deceleration, and it is expected to continue to rise crossing others. No wonder Goldman Sachs predicts that China's gross domestic product will overtake the U.S. economy by 2035.

The remarkable growth of the Chinese economy despite its 2022 stumble due to the strict pandemic lockdown, continues to show potential—and is not necessarily over, as it recaps Mort Lloyd, chief investment strategist at Advisors Asset Management. "They will be a world power, and it's often a bigger economy" than America's, he says, adding that considerable headwinds could slow the Asian colossus. China suffers from problems that won't go away like its aging population and debt-crippled financial system.

Aside from U.S. resolve to stand by Taiwan, which Beijing threatens to invade, flashpoints between the superpowers, such as the South China Sea, and the U.S.'s ongoing geopolitical competition, "says Seaman Smyth, chief economist at Tetna Investment Partners. China regions to both investing. For instance, yet has a long way to go to come anywhere close to the U.S., home to Microsoft, Apple, Google and Amazon.

Military clashes between the two nations, however, cannot be ruled out. Hot-headed human emotions can prevail over calm economic analysis. One pessimistic school of thought: If the world has two rival superpowers, they are bound to go to war. While such a proposition conflict, reminiscence of the cold war, "could be a real possibility," says a prospective nation, deconstruction opinion over Biden administration decisions.

Harvard scholar Graham Allison calls this "the Thucydides Trap," named after the ancient Greek historian, who invented the up-and-coster Sparta, in the 5th century B.C., was inevitably destined to clash. Allison's research found that 12 of 16 such cases ensued the U.S.-China relations, *Received Our Way*. Allison warns of "a deadly combination of mistrust and fear that results when a rising power challenges a ruling one," which stretches from classical times to the recent past, when Germany went to war twice in the 20th century.

To China fears, the regime's willingness to the rule of law is a major red flag for investors. Some who argue "to whose if I can't get my money out of China," says Blackstone Tricarr's CIO, Hans Olsen, reasoning that the returns from Chinese investments are not sufficient to compensate for the chance that Beijing will confiscate their assets. "No one is paid enough to take that risk."

Is China's economic future overtake the U.S. economically, what difference would it make? "At least, the Chinese would have bragging rights," says Frank Hyland, chief executive officer of Hyland Capital Partners. "But I don't think it would matter much." Even if China may behind in terms of per capita wealth, he adds, The extent of its poverty and the now-slowing expansion of its middle class are hurdles to any improvement.

The upshot is that many institutional investors are well aware of these realities as they plan for the future. They may be cutting out, but the thrill is gone.

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